

### **Frequently Asked Questions**

## Where Can I Find Information Regarding Seminars?

Please visit the Landscape Online website at <a href="https://www.LandscapeOnline.com">www.LandscapeOnline.com</a> then click on one of the 2013 Landscape Expo banner ads to be directed to the TLE information center. Then select the "Educational Programs" button for information regarding seminars.

#### Is There A Current List of Exhibitors?

Please visit the Landscape Online website at <a href="https://www.LandscapeOnline.com">www.LandscapeOnline.com</a> then click on one of the 2013 Landscape Expo banner add to be directed to the TLE information center. Then select the "Exhibitors" button and click on "Exhibitor List" for a current list of 2013 exhibitors.

#### Who Can I Contact For Assistance With My Booth?

All inquiries related to booth setup, (for example, cleaning services, banner hanging or furniture requests) should be directed to the official show decorator:

EZ Rents - (909) 624-1697

If you need electricity, please contact Edlen Electrical - (714) 985-1480

For Lead Retrieval, please contact Expo Badge - (800) 490-9941

All other questions should be directed to: (714) 979-5276 Ext. 141

#### Are Any Discounted Hotel Rates Available?

A special block booking has been arranged at the Hyatt Regency Long Beach. This discounted rate will only be available until September 24, 2013. Refer to the Hotel & Travel section of this manual for additional information.

#### How do I register for an EXPRESS badge?

Please fill out the Exhibitor Registration Form that is found in the Forms section and fax to (714) 434-3862.

#### Can I get on the Internet at the show?

You can order your own Internet connection for your booth, but do this before the early bird deadline date. Smart City - (888-446-6911)

# Can I use the same email address to register everyone for my company?

No. It is preferable to use a separate email address for each person, as that way you will get your own confirmation that you have been registered.

### If I bring my family to Long Beach, what is there to do in the area?

Check out <a href="http://www.visitlongbeach.com">http://www.visitlongbeach.com</a>. There are so many interesting things to do in Long Beach, visit the Queen Mary, go to the beach, or check out the Aquarium. Even Disneyland and Knott's Berry Farm are only a few miles away.

## Move in and out procedures and large exhibits/vehicles

If you have a large exhibit/vehicle, please fill out the necessary form in the Forms section. We have to be able to plan to get the larger equipment/vehicles in the show first, before the other smaller exhibits arrive, otherwise we will have to dismantle booths to fit you in.

#### **For Additional Questions or Concerns:**

Contact: Cheryl Raver (714) 979-5276 Ext.141 tleinfo@landscapeonline.com